



Pre Holiday Information

Ski School

We recommend Evolution 2 for ski lessons of all levels. If you require lessons they should be booked as early as possible directly with the ski school on 0033 (0) 4 79 06 35 76. There is always an English speaking person in the office to deal with your enquiries. For both chalets please state that you want your lessons in **Tignes le Lac** as this is the most accessible location for the lesson meeting points.

If you are interested in any of the other services offered by Evolution 2 (e.g. off-piste tours, ice diving, pony rides, dog sledding, paragliding, we can reserve these for you once you are in the resort. However last season we did notice that certain activities such as dog sledding were very popular and quickly became fully booked. So if you have your heart set on any of the activities please also contact Evolution 2 in advance. Details can be found at www.evolution2.com/tignes/gb/default.asp.

Private Lessons

Evolution 2 offer private lessons but we also recommend Ultimate Ski School www.ultimatesnowsports.com and The Development Centre www.tdcski.com.

Snowboard Lessons

Alliance Snowboarding offer a new breed of snowboard instruction and coaching for snowboarders, by snowboarders. The team are all English speaking natives, holding the highest British qualifications. From never ever to heli trips; the ALLIANCE embraces all elements of riding, whether your into all mountain, freeride or freestyle. See www.alliancesnowboarding.com for more details.

For all lessons please make sure that you tell the school you are staying with Snowstar Holidays and the name of your chalet (Chardon or Tournavel) so they can contact us if necessary.

Ski & Board Hire

We are now working with Ski Republic and Precision ski shops for hiring boots and skis/boards.

Ski Republic offer exceptional value with 2 for 1 offers on all rentals. Skis and Boards start from 45 euros* per week and a package including skis/board, boots, helmet and insurance starts from 65 euros* for week (or 40 euros* for the junior pack). There is no need to book equipment in advance from Ski Republic as they have a good stock.

*This assumes 2 people renting the same package.

Precision offer a better service (e.g. they will collect you from the chalet and take you to the shop and collect the skis at the end of the week) and offer a higher quality range of skis. They are more expensive than Ski Republic but we have negotiated a discount for our guests. **To get the maximum discount of 25% you should book online at www.precision-ski.fr and use the partner code of **STAR**.** If you do not pre-book on the web you will get 15% by quoting SNOWSTAR when you are in the shop.

When you arrive in resort we will be happy to escort you to either shop, make sure you are looked after and, if you want to go straight to the slopes, we will carry your shoes back to the chalet.

Lift passes

Tignes now has "hands-free" lift passes and we can purchase these in advance so they are waiting for you when you arrive. In fact we prefer to purchase these in advance as it gives us less to do on changeover day. Plus it helps reduce the first day stress for you. These new style passes DO NOT REQUIRE A PHOTO for passes of 7 days or less. You can pay by cash (Esterling or euros) or card but please note we can only take credit or debit card payments in Esterling. If you wish to pay by card we will give the same exchange rate as the tourist rates on the UK Post Office website www.postoffice.co.uk when calculating the charge.

*Please complete the attached form and send it to us by fax or email to pre-order your lift passes. When ordering passes for families we will ensure we get the best discounts available for family passes but the lift pass company has not published the details yet.

Catering

During the week we offer a varied menu for the 3 course dinners which includes a variety of meats for the main course and fish on one night. We do offer alternatives for specific dietary requirements such as vegetarians but when catering for such numbers it is impossible to cater for individual tastes each day when it comes to the meat choice. Also I should point out that we shop 20 miles away and in advance of your arrival, so it is impossible to change the menu after you have arrived. So please do make sure you notify us of any dietary requirements and if you do not eat specific meats (e.g. red meat, duck, pork) or fish. If we are forewarned we will do our best to adjust the menu accordingly.

Changeover day

Because our holidays involve independent travel we do not have fixed times for arrival and departure. In fact, so that guests can get the most out of their holidays we are happy to try to accommodate early arrivals and late departures. We hope all guests will accept that there may be an overlap of incoming and outgoing guests on changeover day.

Smoking

The chalets are strictly no-smoking everywhere inside the chalet.

Shoes

We do not allow any outdoor shoes inside the chalet so please bring a pair of slippers or similar for indoor wear.

Bathrooms

As some of our bathrooms in Chalet Chardon are not ensuite you may like to bring a bathrobe for nipping across the corridor from your room to the bathroom.

Towels

We provide one bath and one hand towel for each guest for the week.

Music

We have a CD player in the chalet so please bring your favourite CDs to listen to. We also have leads for connecting MP3 players to the stereo.

TV and DVD player

In the lounge we have a TV for watching films on DVD. We have a small selection of films but please feel free to bring your own favourite films. As the televisions are in the lounge we do ask for consideration of other guests who may want to chat or quietly read.

Sauna and Swimming

Please bring a swimming costume for the Sauna in Chalet Tournavel. You may also want to bring a bathrobe as well.

Tignes now has a fabulous new swimming and leisure complex. As well as a swimming pool, "the Lagoon" has a leisure pool, a paddling pool and water slides. It also has saunas, steam baths, Jacuzzis and a fitness centre. Please bring a swimming costume and a towel (and gym kit if you are feeling energetic) if you wish to enjoy this aquatic and fitness centre.

Wireless internet (WiFi) and PCs

Both our chalets are now equipped with an internet connected PC for guests to use and free wireless (WiFi) internet access. You are welcome to use our PC or feel free to bring your own wireless enabled laptop.

Contact numbers

Snowstar main number: 020 8133 8411 – During the season this is diverted to Richard in Tignes.

Chalet phone numbers: Chalet Chardon 0033 479 08 42 29 or from the UK 0870 068 6614, this number is diverted to the chalet and is charged to the caller at the UK national call rate.

Chalet Tournavel 0033 479 06 83 26 or from the UK 0870 068 6699, this number is diverted to the chalet and is charged to the caller at the UK national call rate.

Richard's French mobile no: 06 71 32 49 66 (or 0033 671 32 49 66 from the UK)

Snowstar Lift Pass advanced booking form

Party or Family name	Start Date	Number of days	Tignes only	Espace Killy (Tignes and Val d'Isere)	Adult (18-64 years)	Child (5-13 years)	Teenager (14-17 years *only applicable to family passes)	Senior (65-74 years)	Assurance required (Costs 2.70€ per day when added to the lift pass)	Notes
Scott	6/1/2000	6		Yes	6	1		2	no	Example line

Lift pass notes;

- You DO NOT need a photo for passes less than 8 days.
- Beginners will not need a lift pass until their instructor tells them to get one (usually after 2 or 3 days)
- Adult pass prices apply to anyone 14 years and older, please see below for discounts applying to teenagers as part of a family pass.
 - Family passes (We have not been advised of Family discounts this season yet but will obtain the best price we can for families)
- Under 5's and over 74's get a free pass (proof of age required).
- Passes for 6 days or more can be used from 3:30pm on the day before the start date. So if you think you may get an hours skiing on the Sunday you arrive then book the pass to start from Monday. Also please remember there are some free (nursery slope) lifts in Tignes.
- Prices are given on the next page.
- Assurance is the Carre Neige and provides rescue and medical cover in the event of an accident on or off-piste. Please see <http://www.carreneige.com/index.php?lang=english> for full details.
- Please fax completed form to 0870 068 6612 or email to richard@snowstar.co.uk



SAISON 2008 / 2009

TARIFS PUBLICS / PUBLIC RATES

Du 20 décembre 2008 au 3 mai 2009

From the 20th of December 2008 to the 3rd of May 2009



En attente tarif Complément

DUREE	ADULTE/ADULT		REDUIT/DISCOUNTED RATE		DURATION
			5 à 13 ans inclus & 65 à 74 ans inclus 5 to 13 years old included & 65 to 74 years old included		
VALIDITE	ESPACE KILLY	TIGNES	ESPACE KILLY	TIGNES	VALIDITY
DUREE	€	€	€	€	DURATION
1/2 journée *	32,00	30,00	26,00	24,00	half day*
1 jour	43,50	37,00	35,00	30,00	1 day
2 jours	76,00		61,00		2 days
3 jours	114,00		91,00		3 days
4 jours	142,00		114,00		4 days
5 jours	177,50		142,00		5 days
6 jours	208,50	179,00	167,00	143,00	6 days
7 jours	238,00	205,00	190,50	164,00	7 days
8 jours	250,00		200,00		8 days
9 jours	281,00		225,00		9 days
10 jours	292,00		234,00		10 days
11 jours	320,00		256,00		11 days
12 jours	350,00		280,00		12 days
13 jours	358,00		286,50		13 days
14 jours	385,00		308,00		14 days
15 jours	413,00		330,50		15 days
A/C du 16ème jour Validité 21 jours max Prix par jour	9,00		7,50		16th day and above Validity 21 days max Price per day
Saison Complément ANNEE	999,00 en attente		799,00 en attente		Saison Year complement
Extention 1 jour Val d'Isère	29,50		24,00		1 day extention Val d'Isère
Prolongation 1 jour	35,00		28,00		1 day prolongation
FORFAIT PLEIN SOLEIL					
1/2 journée	23,00				half day
1 jour	29,00				1 day

STGM, moteur du top de la glisse...